

Ryan Yon, *founder.*

We refill. We repair. We get them ready to sail.

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// SUMMARY

Founder of NetHarbor — a veteran-owned digital services company building websites, custom CRMs, databases, internal tooling, and *AI-driven applications & training programs* for nonprofits and small mission-driven businesses. Background spans *cybersecurity, information-security risk & advisory, web development, database engineering, and digital operations*, delivered across the U.S. Army (10th Mountain Division), Fiserv, Paramount, and Deloitte. Six years of military service, B.S. from Syracuse University with two majors, active Secret clearance.

// EXPERIENCE

Founder & CEO · *NetHarbor LLC*

APR 2026 – PRESENT

ANDERSON SC · REMOTE · VETERAN-OWNED

- **Founded** NetHarbor to give mission-driven organizations access to the kind of digital infrastructure typically reserved for much larger institutions — custom websites, full-stack CRMs, internal tooling, secure databases, donation infrastructure, and Google-native operations.
- **Delivered three live client builds** in the company's first two months: Upkeep Anderson (community group + first owned domain), Lavonia Police Foundation (Georgia QLED tax-credit donation site with Stripe + PHP board CMS), and Don't Forget To Breathe Foundation (34-episode podcast network migration).
- **Built the NetHarbor Ops Portal** — a multi-tenant white-label CRM + internal-tooling platform with role-based access, custom dashboards, and audit-ready data models. In pilot with Arrow HVAC and slated as Revitalize Inc.'s first dedicated tenant.
- **Designs and builds CRMs & databases from scratch** — schema design, SQL / MariaDB engineering, data migrations, and reporting layers tailored to how each client actually operates, rather than bending the client to off-the-shelf software.
- **Implements AI across client systems** — embedding AI agents into internal tools, custom retrieval pipelines, and automation workflows. Trains client teams on responsible use, prompt design, and the operational guardrails that keep AI useful rather than chaotic.
- **Operates the full production stack:** Astro 5, Tailwind, PHP, MariaDB / SQL, Stripe, DigitalOcean, Cloudflare. Runs the droplets, DNS, certs, and deploys for every client.

Chief Operating Officer · *Skyline Digital Marketing*

JAN 2026 – MAY 2026

PROJECT MANAGER · JUL 2025 – DEC 2025 · PROMOTED TO COO

- **Built and shipped a Fortune-500 retail fulfillment application** — published to the Apple App Store and Google Play, deployed across 1,300+ retail locations nationwide, processing 1,300+ transactions per day. Owned the system end-to-end and continued to manage it through launch.
- **Two-sided architecture:** a store-facing ordering client and an admin/operations console with role-based access control, financial-reporting dashboards, and audit-grade security controls.
- **Engineered an automated circuit-breaker self-patching system** — the platform detects failure conditions, isolates the fault, and applies corrective updates without manual intervention, materially reducing operational toil for the client.
- **Promoted from Project Manager to COO** after six months — recognized for technical delivery and operational discipline across the agency's client portfolio.
- **Owned end-to-end agency operations** as COO: client onboarding, project pipelines, vendor management, process documentation, and quality oversight.

Senior Information Security Analyst · *Fiserv*

OCT 2023 – NOV 2024

BERKELEY HEIGHTS NJ · ON-SITE · REPORTED TO VP, INFORMATION SECURITY

- **Co-led access certification** for 1,500+ applications in the Payments ecosystem, ensuring strict compliance with the Access Control Governance (ACG) framework on quarterly audit cycles.
- **Drove SailPoint automation** — partnered with the integration team to automate manual certification tasks using Workday data and predictive analytics, materially reducing the team's manual workload.
- **Managed SOC 1 / SOC 2 audit cycles** end-to-end — documentation, control prep, audit-team coordination, and senior- leadership reporting throughout.
- **Built executive-grade reporting** in Power BI and Excel against Archer data; reported weekly findings to the VP of Information Security and Chief Officers.
- **Managed project & issue lifecycles** in Archer + Eris from initiation to resolution, including stakeholder coordination and policy-compliant extension management.

Information Security Engineering Intern · *Paramount*

DEC 2022 – NOV 2023

NEW YORK NY · CYBERSECURITY TEAM · CI/CD & SOAR FOCUS

- **Automated ~30% of recurring security tasks**, recovering analyst time and reducing human-error risk on repetitive controls work.
- **Built and integrated SOAR playbooks** — including API subnet validation — that smoothed information-sharing and coordination across the security infrastructure.
- **Owned PoC evaluations** for Cortex XSOAR, Snyk, Wiz, and CrowdStrike — hands-on technical assessment that fed platform- adoption decisions.

Team Leader · Green-to-Gold Scholarship Recipient · *U.S. Army, 10th Mountain Division*

AUG 2017 – AUG 2023

FORT DRUM NY · 6 YEARS · ACTIVE SECRET CLEARANCE

- **Selected by the Division Commander** (LTG Walter E. Piatt) as one of ten soldiers to receive the Green-to-Gold Hip-Pocket Scholarship Award, representing the 10th Mountain Division at Syracuse University.
- **Led sustainment operations** preparing the unit for Iraq deployment — readied mission-critical equipment, secured sensitive resources, and mitigated risk across the pre-deployment cycle. Hand-off executed without incident.
- **Led small teams** through disaster-relief deployments in Florida and California — logistics, resource constraint management, decision-making under shifting priorities.
- **Medically retired August 2023** after six years of service.

Veteran Career Services Coordinator · *Syracuse OVMA*

AUG 2021 – DEC 2022

SYRACUSE NY · OFFICE OF VETERAN & MILITARY AFFAIRS

- **Mentored fellow student veterans** through career development, acting as advocate and role model across Veteran Career Services events and programming.
- **Built data-driven analytics** on Handshake, Excel, and PeopleGrove to track student-veteran graduate outcomes and inform strategic decision-making.

Financial Risk Analyst Intern, GPS · *Deloitte Consulting*

MAR 2022 – JUL 2022

ARLINGTON VA · GOVERNMENT & PUBLIC SERVICES

- **Tested internal controls** over significant client transactions; documented findings, identified discrepancies, prepared executive reports, briefed senior leadership on root cause and mitigation.
- **Authored audit documentation** — testing workbooks and Change Control Board (CCB) logs for senior- leadership review.

Operations Manager · *Quality Pools*

JAN 2014 – JUN 2017

ANDERSON SC · PRE-SERVICE OPERATIONAL LEADERSHIP

- **Owned all operational functions** — staff development, planning, modernization — for a regional service company, aligning daily execution with strategic goals.
- **Designed the company's first database**, replacing ad-hoc tracking with a structured system for business operations and inventory.
- **Managed the planning + decision cycle** end-to-end: scheduling, review, approval — meeting production output, quality, and cost targets.

// EDUCATION

Syracuse University

CLASS OF 2023 · GPA 3.4 · SYRACUSE NY

B.S. with two majors:

- *Information Management & Technology (Data Analytics)*
- *Policy Studies (Government & Business)*

Green-to-Gold Hip-Pocket Scholarship

10TH MOUNTAIN DIVISION · 2019

Awarded by Division Commander for extemporary leadership.

Student Representative · National Science & Engineering Conference

U.S. NAVAL ACADEMY · ANNAPOLIS MD · NOV 2021

Selected to represent Syracuse University at the 10th Annual NSEC. Case studies and lectures on the societal impact of data science — its role in innovation and the ethical accountability that has to come with it.

// VOLUNTEER EXPERIENCE

Volunteer · *The LOT Project* ANDERSON SC · POVERTY ALLEVIATION

JAN 2017 – PRESENT · 9+ YRS

Recreation Specialist · *AmeriCorps*

JUN 2023 – OCT 2023

SITKA AK · SOCIAL SERVICES · MT. EDGE CUMBE HIGH SCHOOL & COMMUNITY

- **Led service initiatives** for underserved Sitka communities — planning, resource allocation, and execution with small rotating teams.
- **Observed the working harbor up close** — the experience that became the NetHarbor thesis: mission-driven organizations are priced out of the infrastructure they need.

Location Coordinator · *Wreaths Across America* VETERAN SUPPORT

AUG 2021 – MAY 2023

Advisor · *PAVE · Peer Advisors for Veteran Education* VETERAN SUPPORT

JAN 2020 – JAN 2021

Tutor · *Boys & Girls Clubs of America* CHILDREN

AUG 2019 – DEC 2019

// ORGANIZATIONS

National Veterans Honor Society · Student Veterans Organization (Syracuse) · Military Leadership Council · Army ROTC · Data Science Society · 'Cuse Cheer / Swim / Water

NETHARBOR LLC · ANDERSON SC · EST. 2026

NETHARBOR.DEV

// CLEARANCE

Active Secret Clearance — granted during U.S. Army service.

// CORE SKILLS

Web Development Astro · Tailwind · PHP

CRM & Database Design SQL · MariaDB

AI Implementation AI Training Programs

Information Security Risk & Compliance

SOC 1 / SOC 2 SailPoint / Archer

SOAR (Cortex XSOAR) CI/CD Automation

Power BI · Python Stripe Integrations

Google Workspace DigitalOcean · Cloudflare

Veteran Leadership Project Management

Client Strategy